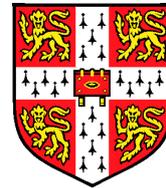


Digital Participation

from the other side

Alan Blackwell

Reader in Interdisciplinary Design
University of Cambridge



Who is participating ...

... and in **What?**

Participating in ...

- **Service delivery**
- **Representation**
- **Self-realisation**

Note: Copyright images have been removed for publication. URLs have been added to access these and other information about the projects mentioned.

SERVICE DELIVERY



Further detail from <http://www.gavialliance.org/>

TED challenge: Tracking and tracing vaccines in the GAVI alliance supply chain

(images showing activities in the GAVI supply chain)

Further detail from <https://sethberkley.wordpress.com/tag/vaccines/>

Service / Supply chain

The screenshot shows the Glasgow City Council website. At the top, there is a navigation menu with links for Home, Search, Sitemap, A-Z directory, Privacy Policy, Help, and Contact Us. Below this is a banner with the text 'Welcome to Glasgow' and a search bar. The main content area is titled 'Getting a Service' and includes a sidebar with a list of services, a main text block describing social care services, and a 'Related Pages' section.

Home | Search | Sitemap | A-Z directory | Privacy Policy | Help | Contact Us

Welcome to Glasgow

LIVING > WORKING > VISITING > ABOUT > YOUR COUNCIL > REPORT, PAY, APPLY > GLASGOW 2014 NEWS >

SEARCH

You are in: Home : Living : Care & Support : **Getting a Service**

- Living
- Care & Support
 - Getting a Service**
 - Accessing Services
 - Advocacy
 - Assessment
 - Cordia Linguistics
 - Information
 - Social Care Direct
 - Personalisation
 - adults
 - Adult Support & Protection
 - Adults with Incapacity
 - Asylum Seekers
 - Autism
 - Carers
 - Choose Life - Suicide Prevention
 - Criminal Justice
 - Direct Payment for care
 - Drugs & Alcohol
 - Families & Children
 - Homelessness
 - Learning Disabilities
 - Mental Health
 - Older People
 - Physical Disabilities
 - Reablement

Getting a Service

Glasgow City Council is responsible for delivering a range of social care services which are provided by:

- local social work offices
- hospitals
- residential units
- day care centres
- a range of specialised projects



The City Council's Social Work Service also provide **Out of Hours / Standby Service**.

Services from Social Work are accessed through **local social work offices** and most services are provided following an assessment of need. If you already have a social worker then you should continue to contact them in the usual way, if you've not contacted social work before and require an Adult Service, then contact **Social Care Direct** on 0141 287 0555.

There is a range of information, support and advice available about our services and many are delivered in partnership with other agencies and organisations.

For information on care and support services in Glasgow visit www.yoursupportglasgow.org.

Related Pages

- North East
- North West
- South
- Social Care Direct

Service / Supply chain

(images showing Ocado website and delivery van)

Infrastructure

(image of supermarket distribution centre)

Infrastructure

(image showing Spaghetti Junction from the air)

Service

(images showing an Apple iPhone)

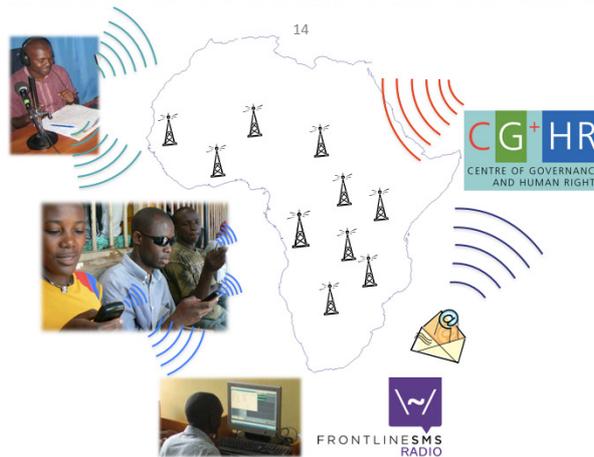
Infrastructure

(images showing Steve Jobs promoting Apple AppStore)

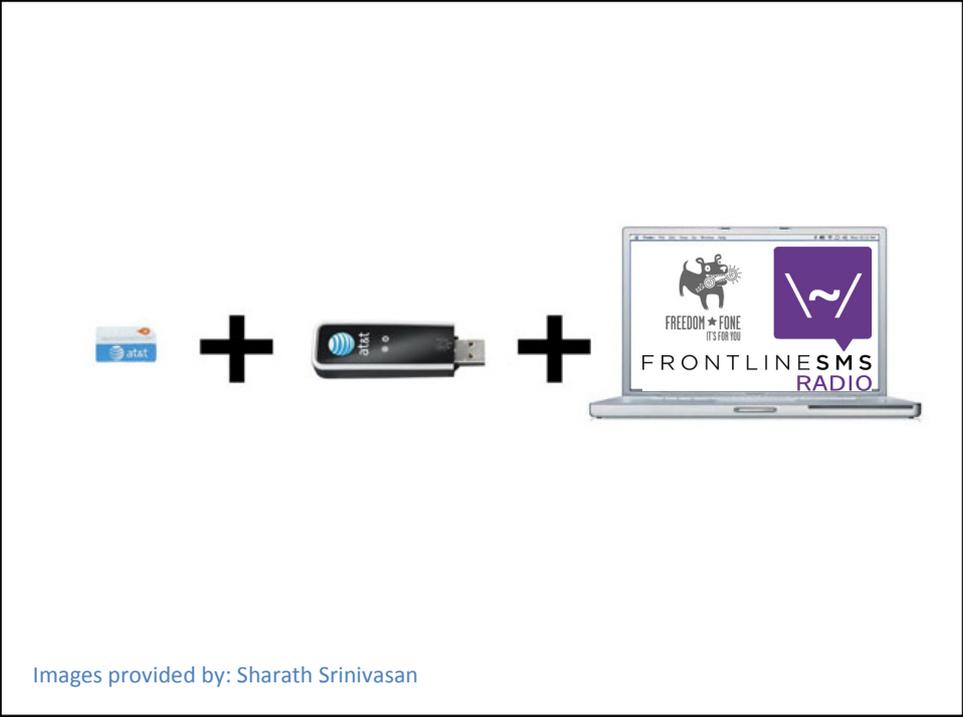
REPRESENTATION

Africa's Voices

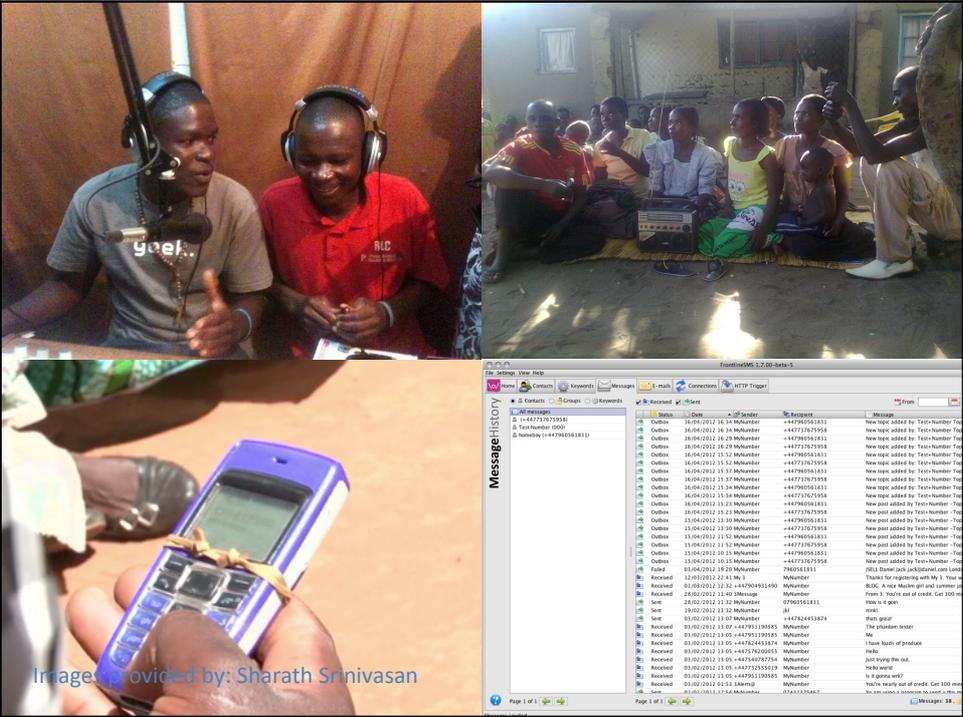
A research pilot project with radio stations, their communities and partners, and FrontlineSMS:Radio



Further detail from <http://mws.polis.cam.ac.uk/cghr/africasvoices.html>



Images provided by: Sharath Srinivasan



Images provided by: Sharath Srinivasan



Image provided by: Sharath Srinivasan

Is democracy just data?

(images showing large data table)

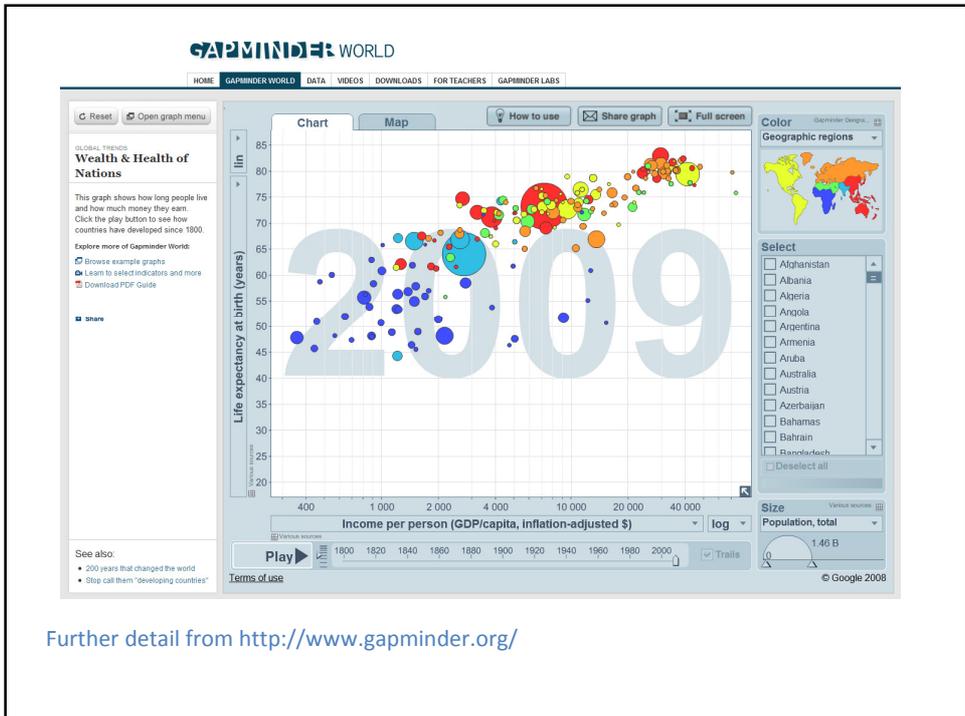
Data journalism

(image showing Guardian visualisation of public expenditure)

Further detail from <http://www.theguardian.com/news/datablog>

Data science

(image showing big data visualisation)



From surveillance to sous-veillance

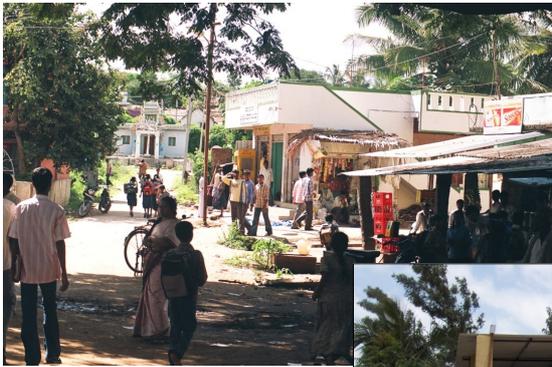
(images showing Julian Assange and Edward Snowden)

SELF-REALISATION



పట్టణం కంటే ముందర వసతిగల వాళ్ళకు వేటికొస్తామే

Images provided by: David Frohlich



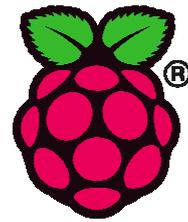
Images provided by: David Frohlich



Further detail from <http://www.cs.swan.ac.uk/storybank/>

(image showing BBC Microcomputer)

Open tools for empowerment



Further detail from <http://www.raspberrypi.org/>

(image showing early 1980s computer game)

(images showing screenshot from Call of Duty 3)



MINECRAFT WIKI

- Main page
- Community portal
- Projects
- Wiki rules
- Recent changes
- Random page
- Admin noticeboard
- Directors page
- Help
- ▼ **Minecraft**
 - Website
 - Forums
 - Mojang blog
 - Issue tracker
 - Facebook page
 - YouTube channel
 - Steam community
 - Minecraft Museum
 - Server list
 - Classic server list
 - IRC
- **Useful pages**
- **Toolbox**

Page
Talk
Read
Edit

Tools

This article is about the in-game items. For program enhancing software see [Programs and Editors](#).

Tools are [items](#) used by the player while held to perform actions faster and more efficiently, to gather materials not obtainable by hand, to gain information, or to perform completely new actions. With the exception of the [clock](#), [compass](#) and [bucket](#), tools do not stack in the inventory. Tools can be repaired; see [Item Repair](#).

Name	Ingredients	Input » Output	[Collapse] Description
Axes	Sticks + Wood Planks or Cobblestone or Iron Ingots or Gold Ingots or Diamonds		Used to chop wood-related blocks and pumpkins faster than by hand.
Pickaxes	Sticks + Wood Planks or Cobblestone or Iron Ingots or Gold Ingots or Diamonds		Required to mine stone-related blocks, iron-related blocks and ore.

(further images showing Minecraft play and constructions)

Further detail from <https://minecraft.net/>



Image: Pam Burnard

Further detail from <http://sam.aaron.name/>

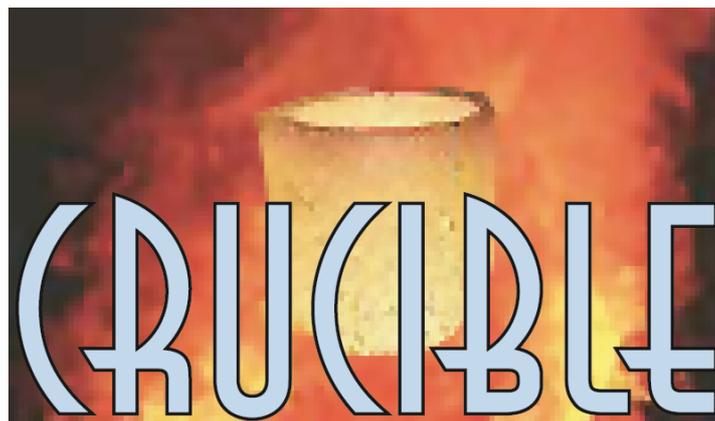


Image: Alan Blackwell

(images showing 19th century banks, railroads and oil wells)

... from the other side?

- **Service delivery**
 - Self-determination alongside infrastructure
- **Representation**
 - Deliberative democracy before big data
- **Self-realisation**
 - Creativity and empowerment, not ownership



research in interdisciplinary design

Further detail from <https://wiki.cam.ac.uk/crucible/>