

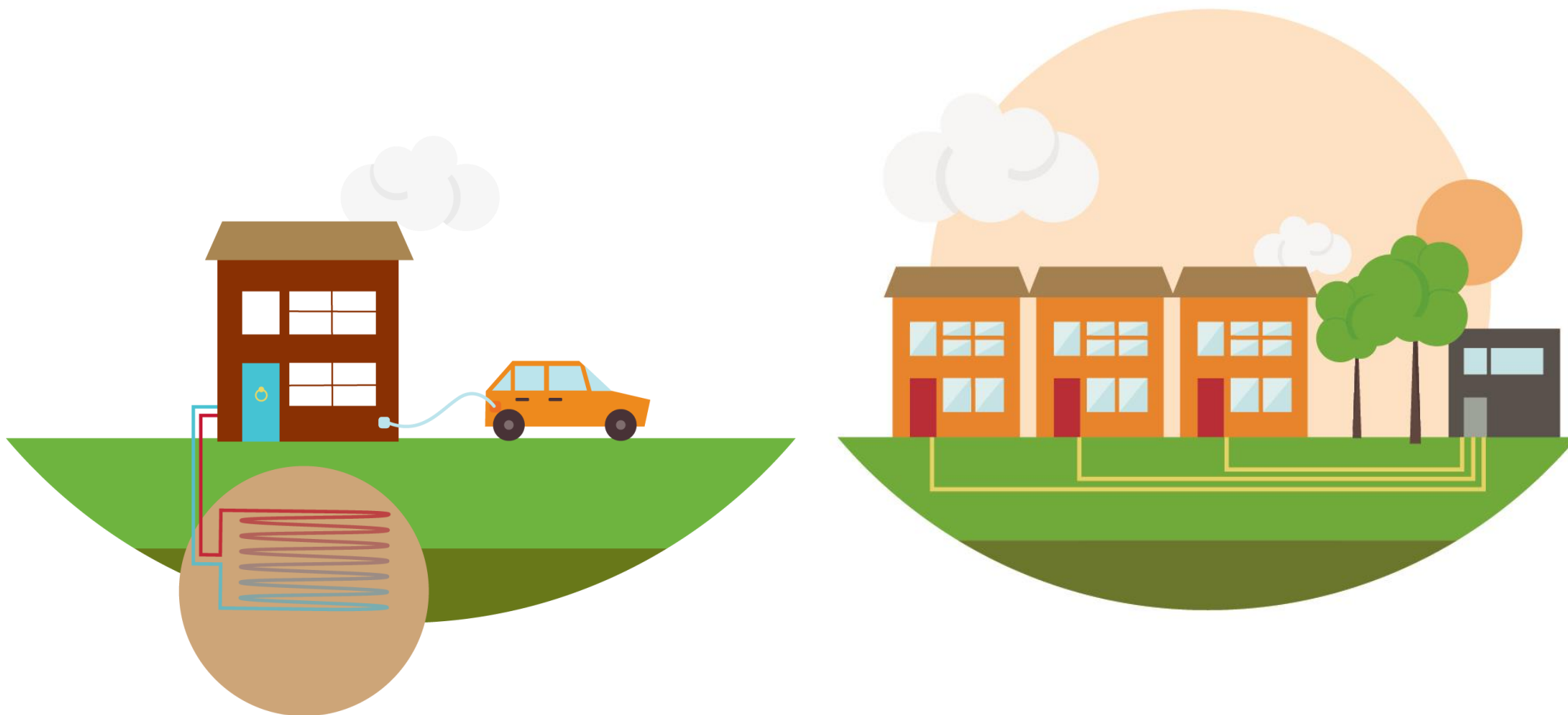
# ENERGY SECURITY FOR ENERGY USERS

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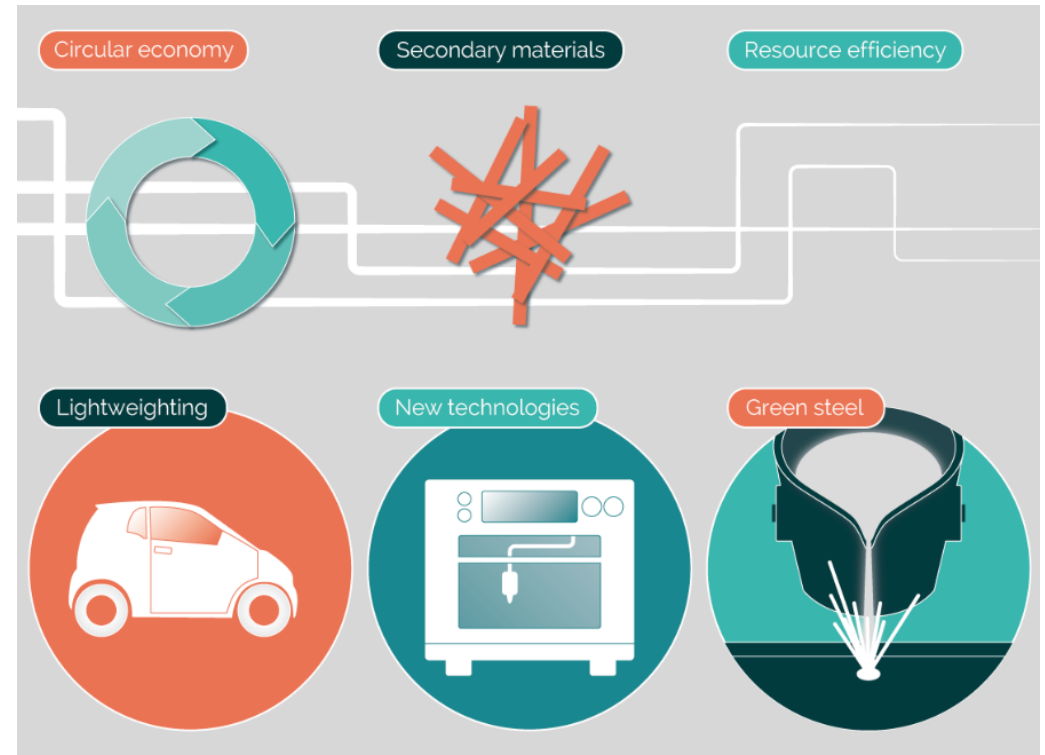
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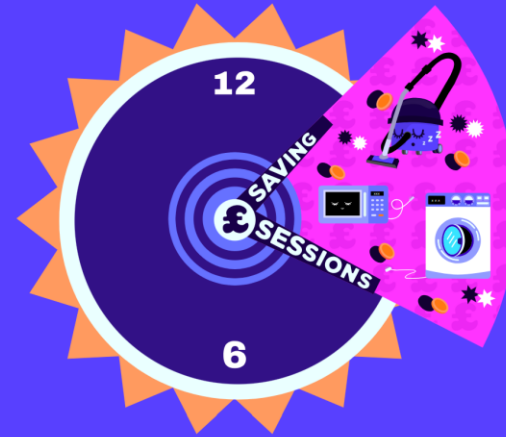
Images from CREDS

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# Octopus SAVING SESSIONS



## Introducing Octopus Saving Sessions

Get paid to use less at peak times this winter

Cutting down on energy **at certain times of the day** can have a bigger impact on the planet, the energy system, and your wallet.

Source:  
<https://octopus.energy/saving-sessions/>, Nov 23

### Executive Summary

In the context of this approach and the rapid change and uncertainty in the sector, we've identified five key strategic pillars to guide the work of the DSO.

We need to use local partnerships and data to inform better and more agile forecasts; maximise optionality through flexibility and energy efficiency; work with others to coordinate across the energy system; and share our data, information and capabilities to support better planning and innovation across the sector. Underpinning all of

this is a commitment to transparency, independent challenge and a focus on our customers' needs.

There are tangible benefits to this way of working. We have committed to delivering £410m of savings over the next five years, compared to a conventional approach to reinforcing the network. This means lower bills for all customers in our region. It will also allow new customers to connect quicker, meaning more low carbon technologies can connect to our network, lowering emissions. Buying flexibility services to enable this

change can provide real value to flexibility providers; a new income stream that will make decarbonising more attractive to both businesses and domestic customers.

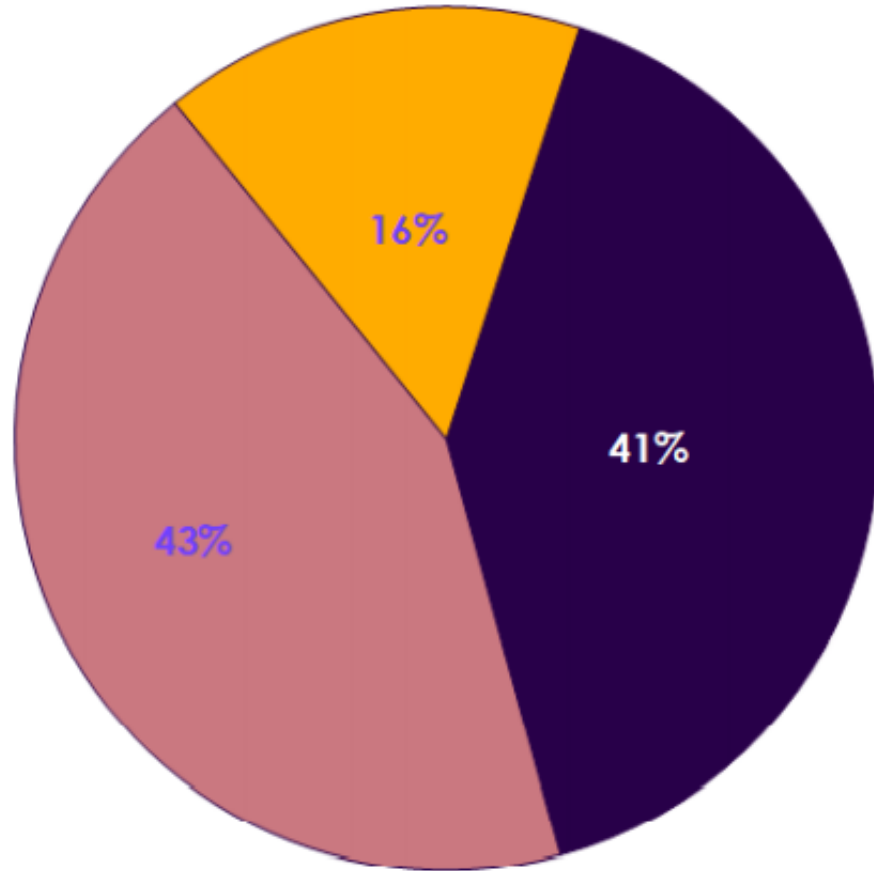
And by challenging the status quo through our relationship with the DNO, we can make sure that all decisions are made in the best interests of customers – maintaining safety and reliability at all times, but keeping costs low and innovation high.

We have developed five strategic pillars to make sure that we are delivering against this wider context:

- 1 > Improving our strategic network planning through enhanced collaboration and forecasting.
- 2 > Using flexibility services to keep costs down, manage uncertainty and speed up connections.
- 3 > Building closer partnerships and more effective coordination across the whole energy system to deliver tangible benefits.
- 4 > Sharing our data and improving our technology capabilities to support local decarbonisation and give more value to customers.
- 5 > Providing independent challenge of the DNO and transparency of decision-making to always act in the best interests of customers.



## 2 > Using flexibility services to keep costs down, manage uncertainty and speed up connections.



- Low-carbon technologies or fuels, not societal/behavioural changes
- Measures with a combination of low-carbon technologies and societal/behaviour changes
- Largely societal or behaviour changes

Source: CCC analysis, 2020

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# Public Engagement Observatory



An Observatory for Public Engagement with Energy and Climate Change



The Observatory maps the ways people are engaging with energy and climate change



Explore diverse cases of public engagement with energy and climate change



Contribute your own examples of public engagement with energy and climate change

Source: <https://ukerc-observatory.ac.uk/>, Nov 23

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*“Minds are like parachutes,  
they only work when open”*

Attributed to Sir James Dewar, (physicist and chemist)